

क्षेत्रीय कार्यालय: कूचबिहार

REGIONAL OFFICE : COOCH BEHAR

Engagement of Business Correspondent Supervisor for supervising BC activities.

Central Bank of India is inviting applications for post of 'Business Correspondent Supervisors' on contractual basis for closely monitoring of Business Correspondent Agents (BCA).

Eligibility Criteria:

- a) **Young Candidates:**
- Minimum Qualification: Graduate with Computer knowledge (MS Office, email, Internet etc. Qualification like M.SC (IT)/BE (IT)/MCA/MBA will be given preference.
 - Age group of 21-45 years at the time of appointment and maximum age for continuation will be 60 years.
- b) **Retired Bank Employees:**
- Retired Officers (including voluntary retired) of any bank (PSU/RRB/Private Banks/Co-operative Banks) up to the Rank of Senior Manager or equivalent.
 - Retired clerks and equivalent of Central Bank of India - JAIB with good track record.
 - Maximum entry age - 64 years and maximum age for continuation will be 65 years.

Geographical location of the candidates:

- Candidates will be selected from the same District where they will be assigned to function and if suitable candidates are not available in the same district, the candidates may be selected from the adjoining districts.
- Candidates from other states are not eligible.
- Candidates should be proficient in local language and dialect both reading and writing.
- Job requirement: Should be willing and in a position to visit villages in the district for supervision and other activities as per assignment on periodic intervals.
- Should have accommodation near the nodal branch and not in any case outside the district for which selection is to be made.

Period of Contract: Initially for a period of 12 months subject to satisfactory annual performance review.

Assignment/Allocation of BC Agents per District per Supervisor:

No. of Supervisor	Type of Supervisor	No. of BCs under Single Supervisor	
		Minimum	Maximum
1	Category A	25	30
2	Category B	20	25

Monthly Remuneration & other allowance payable to BC Supervisor:

A) Monthly Remuneration:

Sr. No.	Type of Supervisor	Fixed Component	Variable Component*	Conveyance Allowance (Fixed)	Mobile/Internet Charges
1	Category A	15,000/-	10,000/-	4,000/-	500/-
2	Category B	12,000/-	8,000/-	3,000/-	500/-

*Variable component will be ascertained based on the score secured by each BC Agent on various parameters.

TDS shall be deducted from the monthly remuneration as per Income Tax Department guidelines.

Bangchatra Road: Cooch Behar: PIN - 736 101, □□□□□□□□□□ □□□□ □□□□□□□□

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B) Leave: Maximum 3 days leave during the month & 30 days in a calendar year. Leave entitlement will be calculated at the rate of 2.5 days leave for each completed month from the date of joining. Availment of leave for more than 3 days will require prior notice of not less than 7 days.

Termination of services:

- Either party can initiate for termination of contract by giving 30 days' notice. However, in case of non-satisfactory conduct & performance/misbehavior/indulgence in any mis-appropriation /frauds, bank reserves the right to terminate the contract instantly without any prior notice.
- Further, Bank reserves the right to reduce the tenure of contract or prematurely terminate contract with one month's notice.

IIBF-BC Certification:

- BC supervisors need to obtain IIBF-BC certification within 3 months from the date of joining.
- Bank shall reimburse the Registration Fee one time upon completing the course and for non-compliance penalty will be levied as under:
 - From 4th to 6th month -1000/- will be deducted from the fixed component.
 - From 7th to 12th month, 2000/- will be deducted from the fixed component.
 - After 12 months, his/her contract will not be renewed.

*Retired Bank staffs that have already completed JAIIB/CAIIB are excluded from IIBF BC Certification.

Roles and Responsibilities of BC Supervisor:

- ❖ To monitor working of BC Agents assigned to him/her on daily basis through BC Dashboard/ telephonic Calls/on line VC meetings besides monthly visit to BC Points.
- ❖ Fixation of targets and monitoring the progress vis-à-vis target
- ❖ To Ensure that banking services are available to the identified villages/SSAs (Sub Service Areas)/Non-SSAs including communities in rural/urban/metro areas.
- ❖ To educate BC about their roles and responsibilities.
- ❖ To ensure redressal of grievances of customers / BCs and submit feedback to link branch with copy to Regional Office.
- ❖ Conduct meetings in the villages/SSAs/Non-SSAs as well as communities in their operational area to encourage villagers/customers for availing of banking services of our bank and submit report to linked Regional Offices.
- ❖ Visit to allocated villages / SSAs/Non-SSAs as well as communities and BC points in the district at least once in a month.
- ❖ Monitor & Control the activities of the BCs in coordination with link branch and to ensure that BCs remain active.
- ❖ Ensure that the BCs are operational during the working hours as per extant guidelines of the Bank.
- ❖ To ensure that BCs are not doing any type of off-line transactions at BC point.
- ❖ To ensure that BCs are engaged in cross selling of Central Bank of India and third party products.
- ❖ To ensure that BCs are engaged in recovery of Central Bank of India.
- ❖ Plan and organize camps in consultation with the link branch/Regional Office from to time for achieving various targets.
- ❖ To coordinate with the branch and CBCs/Service provider for appointment of BC for identified location.
- ❖ Any other terms and conditions as applicable.



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Application to be submitted by Post at following address:

To,
The Regional Head
Regional office Coochbehar
Bangchatra Road, Tirangi More
Coochbehar – 736101

Last Date for submission of Application : 15.12.2024, 4.00 pm.



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